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TO

: ALL MQA STAKEHOLDERS

FROM

: ACTING COO - MS JAY MOODLEY

DATE

: 31 JANUARY 2014

RE: PERFORMANCE UPDATE: IMPLEMENTATION OF THE SERVICE LEVEL AGREEMENT FOR 2013/2014 FINANCIAL YEAR - LEARNING PROGRAMMES UNIT

Dear valued MQA Stakeholders

The implementation of First Come First Serve Strategy has, in many ways yielded positive results in 2013/14 on some learning programmes. The Mining Qualifications Authority (MQA) remain in a settled phase that it is on track to achieve the National Skills Development Strategy targets in collaboration with you – our valued stakeholders.

We continue to address the challenge of increasing quality and quantity of skills in the mining and mineral sector with programmes that encourage the certification of learners and improving the skills. This is done through increasing level of investment in education and training and improving return on investment.

The report below provides concise information on the achievement made against set targets for programmes within Learning Programmes Unit for the period 01 April 2013 – 30 January 2014. Some programmes have delivered credible performance. The Table below illustrates the performance since 2013/14 financial year to date.

PROJECT	SLA TARGET	ACHIEVEMENTS		
		ACTUAL	VARIANCE	% ACHIEVED
Non-Artisan Learnerships	Entered : 3000	1267	1733	42%
	Completions: 3000	2073	927	69%
Non-Artisan Learnerships for people with Disabilities	68	68	0	100%
Adult Education and Training (AET)	Entered: 8800 Completions: 4400	5453 1226	3347 3174	62%
OHS REP	Completions: 5000	7879	-2879	158%
Foundational Learning	Completions: 500	FLCENG: 154	346	31%
Competency (FLC)		FLCMATH: 107	393	21%

Important Note:

The MQA has available Grants to achieve the variance as indicated in the table above. Stakeholders are invited to apply for the Grants by capturing, registering and submitting agreements to the MQA on or before **15 March 2014**. Disbursement of Grants to approved registrations will be in line with the First Come First Serve Strategy and meeting all requirements. The MQA is only left with 2 months to reach the targets for the current financial year.

Our operational teams have been exemplary in their engagement with stakeholders in relation to capturing learner information on I-Share system. Stakeholders are therefore encouraged to take this opportunity to capture and register learners in the following programmes:

- Non-Artisan Learnerships
- Adult Education and Training
- Foundational Learning Competency

You are therefore encouraged to please contact any of the following people regarding queries on the registration of learners or getting access to the system:

Contact person	E mail address	Telephone Number	
Wadia Amod	wadiaa@mqa.org.za	011 547 2600	
Michael Paulsen	michealp@mqa.org.za	011 547 2600	
Francis Lamola	francisl@mqa.org.za	011 547 2600	

Thank you for your loyalty to the MQA and skills support.

Yours faithfully,

Jay Moodley

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ACTING CHIEF OPERATING OFFICER